

CASCADE CLINIC NEWSLETTER



Issue 7 | February 2019

And the Survey says...

We asked and you answered! In October 2018 a patient survey was handed out to Cascade Medical patients and the results are in.

Patients were asked questions relating to Access to care, Therapeutic Relationships with their primary care provider, Interactions with the Health Team, Coordination of Care and Information and Patient Self-Management. The

summary of these responses were very positive with 95% of the patients surveyed feeling they can trust their primary care provider with their information, and 91% feeling they are treated with courtesy and respect in the clinic.

Coordination of Care ranked slightly lower with patients not knowing about or having enough support from local services or organizations to

help them manage their health condition(s). Keeping the lines of communication open and discussing the next steps in your care with your primary care provider is an important part of managing your health and wellness.

We are always striving to serve our patients better, so thank you for your valuable input into this survey!

Learners in Princeton

Dr. Mohamad Saleh will be joining us for a one-month rural rotation. Before joining UBC, Dr. Saleh completed a 2-year fellowship in preventative Cardiology at Harvard Medical School (HMS). While he was at HMS, he taught 2nd year HMS students the advanced clinical sessions. Following his family medicine residency training, Dr. Saleh plans to complete an extra year of training in Emergency Medicine. Dr. Saleh is very interested in medical education and he enjoys teaching medical students.

Vishesh Oberoi, a 3rd year medical student is currently studying at UBC and will also be joining us for the month of February. Vishesh was born in India and moved to Toronto when he was 6 years old. After several years in Toronto Vishesh and his family moved to Abbotsford which is where he has lived until moving to Vancouver for medical school at UBC. His interests include sports, politics, science and comedy. Vishesh is extremely excited to meet everyone in Princeton and he looks forward to his time here.

Please warmly welcome Dr. Saleh and Vishesh!

Did You Know?

That 42% of patients surveyed do not know who to talk to when they have questions or concerns. Our front office staff are part of your health care team and are happy to assist you with any questions you may have and can escalate any concerns to the proper staff member when appropriate.